
All factory installations are guaranteed

Installation(s) Performed by B.C. Greenhouse Builders:

Any installation of a greenhouse performed entirely by B.C. Greenhouse Builders is guaranteed for one (1) year from the date of installation. This guarantee ensures the greenhouse is installed properly and completely and is sealed so as to not leak. Broken glass as a result of a shifting or settling foundation is not guaranteed, unless B.C. Greenhouse Builders installed the foundation. Within the one-year warranty, all necessary repairs and/or replacements (at BCG's discretion) will be completed at no expense to the customer. (Except for Greenhouse Accessories – see below)

Finish: If the paint finish peels, cracks or blisters within five (5) years, BCG will repair, refinish or replace at the manufacturer's discretion. Normal fading or weathering is not covered under the warranty.

Greenhouse Accessories: All B.C. Greenhouse Builders Accessories are guaranteed for One (1) year from the purchase date. The specific manufacturers of our accessories may offer longer warranties. We will repair or replace (at our discretion) any defective accessory we sell. It is the customer's responsibility to pay shipping costs on any defective items.



Family Owned and Operated Since 1951.

This warranty, for all products, does not apply if the damage occurs because of accident, improper handling or operation, abuse, misuse, Act of God, or unauthorized repairs made or attempted. Only parts that prove to be defective during the period of warranty will be repaired or replaced without charge. The Warranty is only available to the original customer who purchased through B.C. Greenhouse Builders, or a B.C. Greenhouse Builders "Authorized Agent". This warranty is non-transferable and void once the greenhouse is no longer in the possession of the original purchaser. A copy of this Warranty should be retained with a copy of the purchase invoice to ensure warranty coverage.

Should repair become necessary, contact B.C. Greenhouse Builders:

A5-19327 94th Avenue
Surrey, BC V4N 4E6
1-888-391-4433
inquiries@bcgreenhouses.com
www.bcgreenhouses.com

BC Greenhouse Builders Ltd

Warranty Information



MANUFACTURERS OF



Up to a Lifetime* Limited Warranty

The manufacturer guarantees the PRODUCT(s) you have purchased for UP TO A LIFETIME* from the date of purchase against defects in workmanship and/or materials. The following Schedule defines the terms and lengths of our warranty:

Greenhouse Frame and Frame Components:

Lifetime Limited Warranty against defects in workmanship and/or materials. Within the first year, all necessary repairs and/or replacements (at BCG's discretion) will be completed at no expense to the customer. For the duration of the lifetime warranty any necessary replacement parts will be provided at no cost, however, the customer will be responsible for any shipping and handling costs.

Structural Design Loads: Our greenhouses are designed to meet the structural design loads indicated on the contract. Actual performance is subject to proper field installation. BC Greenhouse Builders cannot be liable for product failure due to wind and or snow exposure, except in situations where BC Greenhouse Builders performed the installation and the exposure is less than what the greenhouse is designed for.

** A lifetime warranty applies to specific products.*

Single Glass (Regular and Safety): Lifetime Limited Warranty against defects in workmanship and/or materials. Due to the nature of glass, we will guarantee that all glass pieces are manufactured to the correct dimensions and free from material defects. We will not guarantee that glass will not be broken during customer handling, installation, or use. All freight claims will be processed if the glass is damaged during shipping, and the greenhouse is shipped 'prepaid' from our plant. Within the first year, all necessary replacements will be completed at no expense. For the duration of the lifetime warranty any necessary replacement parts will be provided at no cost, however, the customer will be responsible for any shipping costs.

Double Glass Units (Regular and Safety):

Warranty details same as regular single glass with the exception that the seal on these units is guaranteed for TEN (10) years from the date of purchase.

Twin or Five Wall Polycarbonate: Ten (10) year limited warranty against defects in workmanship and material. We will guarantee all polycarbonate pieces are manufactured to the correct dimensions and free from material defects. The polycarbonate is guaranteed for 10 years against damage due to hail. The light transmission of the polycarbonate is guaranteed not to vary more than 6% from its new transmission" over the course of 10 years, due to degradation from the sunlight*.

Our warranty is one of the best in the business because we stand behind it.

*The polycarbonate must be installed and maintained according to the manufacturer specifications. Within the first year, all necessary replacements will be completed at no expense to the customer. For the duration of the Ten Year warranty any necessary replacement parts will be provided at no cost, however, the customer will be responsible for any shipping and handling costs.

Why Choose Us?

- Standard 85 mph winds and 32 psf for snow and we can upgrade from there
- Prefabricated, maintenance free and modular which means you can add on later
- Designed and manufactured in North America for North American climates
- Concise step by step instructions to walk you through assembly
- Unbeatable service and technical support when you need it

